

Modernize Your Phone System with Confidence

Microsoft Teams Phone Assessment

Our Teams Phone Assessment helps you transition from traditional phone systems to a cloud-first voice solution built into Microsoft Teams. We evaluate your current environment and provide a roadmap to reduce costs, streamline communications, and increase productivity.

Why It Matters

Microsoft Teams Phone eliminates the complexity of traditional phone systems by integrating calling into the collaboration tools your team already uses. This assessment ensures your voice strategy is cost-effective, secure, and built for scale.

Objectives

- Evaluate your current telephony environment
- Identify opportunities to lower the total cost of ownership
- Recommend Microsoft Teams Phone features to improve flexibility and user experience
- Streamline communication and collaboration across your organization

Deliverables

- Completion of key project milestones
- A clear Findings & Recommendations Report
- Optional Execution Plan (available at additional cost)

Total Avg. Cost: \$4,650*

*Price dependent on size of network and amount of devices

Milestones

1. Project Planning

Confirm licensing, identify key stakeholders, establish a project plan, address access and security needs for both Microsoft Cloud and any on-premises systems.

2. Discovery & Analysis

Perform a thorough analysis of your existing telephony setup. This includes reviewing call flow, hardware, licensing, user behavior, and usage data to identify risks and improvement opportunities.

3. Findings & Planning

Present a prioritized roadmap of recommendations to modernize communications and align Teams Phone features with your business needs.

4. Project Completion

Review deliverables and discuss next steps with your IT team. Full documentation provided.

Why Sourcepass MCOE

As a trusted Microsoft Solutions Partner, Sourcepass MCOE brings deep cloud expertise, proven methodologies, and a commitment to maximizing your Teams Phone investment. Our assessments deliver clarity, direction, and measurable outcomes.